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NotePage, Inc. White Paper

Company Name: West Shore EMS

Web Address: Camp Hill, PA

Industry: Medical / Health Care

Business / Organization Description:

West Shore EMS is a provider of emergency and non-emergency patient care/transport in Central Pennsylvania. They provide paramedic service to all of Cumberland, Perry Counties, Northern Franklin, York and Adams Counties. They provide a full range of patient transportation services via Wheelchair Van, Invalid Coach and ambulance. They also operate a physician's answering service for 10 offices.

How is PageGate Used/Customer Quote:

"We use PageGate as part of our answering service operation. Call takers receive the required information then transmit it to appropriate party's A/N pager. When we originally started the answering service, it seemed that the operators were going to have to enter information into a database, then turn around and re-enter it into our then current paging software. PageGate, with it's GUI and ASCII interfaces, allowed us to develop an integrated call taking program that seamlessly feeds essential information to the paging software and the database simultaneously. Data input time is cut considerably."

*R. Skip Powell Jr EMTP Chief
West Shore EMS*