



NotePage, Inc.
PO Box 296
Hanover, MA 02339
USA
Phone +1-781-829-0500
Fax +1-781-829-0419
sales@notepage.com

NotePage, Inc. White Paper

Company Name: Shelby Police Department

Web Address: www.cityofshelby.com/

Industry: Law Enforcement /

Business / Organization Description:

The Shelby Police Department. is responsible for Shelby's Police Department Communications Center, they dispatch Police Officers only (No Fire or Ems). Shelby is located at the base of the rolling foothills of the Blue Ridge Mountains in North Carolina.

How is PageGate Used:

The Shelby Police Department utilizes PageGate with OSSI Software (CAD Software). The Shelby Police Department pages out their Special Response Team (SWATt) and their Command Staff gets automatic pages on high Priority Crime calls such as Robbery, Homicide etc...

The Shelby Police Department also uses PageGate to send text messages to their Utilities teams with power outages or gas leak issues. and PageGate sends them the nature of the call and also, the location.

The Shelby Police Department will drop a unit onto a call within their Computer Aided Dispatch system. They use PageGate in conjunction with their CAD software to automatically page Officers with certain calls.

PageGate is also setup to automatically email a generic email list with every single call for service and forward the accident reports to twitter so that our community can see where accidents are occurring.

PageGate speeds up the process of notifying out command staff personnel and Utilities personnel with an automatic text message through a cell provider, in turn saving valuable time with the Shelby communications staff.

Customer Quote/Comments:

"Very appreciative of the product and its functionality"

Terry Grayson

Shelby Police Department