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## **NotePage, Inc. White Paper**

**Company Name:** Preston County 911

**Web Address:** [www.preston911.com/](http://www.preston911.com/)

**Industry:** Public Safety / Law Enforcement

### **Business / Organization Description:**

The Preston County 911/OEM is a dispatch center for Law, Fire, and EMS services. Preston County 911 is located in Kingwood, West Virginia.

### **How is PageGate Used:**

Preston County 911 uses PageGate to send out text messages for high priority calls to their admin staff. When a high priority call comes in to Preston County 911 their protocol is to alert an on-call supervisor. When this occurs PageGate sends out a text to the supervisors so dispatch will not be held up on the phone line giving supervisors details of the call. The supervisor would have already received the information through PageGate.

### **Customer Quote/Comments:**

"Good system to use."

*Kendra Born*

*Preston County 911*