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NotePage, Inc. White Paper

Company Name: IBM Global Services UK

Web Address: www.uk.ibm.com

Industry: Technology

Business / Organization Description:

IBM Global Services is a customer service center that provides technical services through outsourcing to customers.

How is PageGate Used/Customer Quote:

Frequently IBM's Global Service's customers require quick updates on outages, updates on resolutions and other similar items. IBM Global Services, uses PageGate to keep people informed, both on a customer and support staff level.

"We have also found paging is also useful in areas where cell phones have poor reception, so they can almost be certain messages get through".

Paul Bonehill

IBM Global Services UK